



Pontyclun Branch

Job Description: Customer Service Operator

As one of our customer service operators you are our connection with our customers. Therefore we need you to be an enthusiastic person with excellent people skills so that you can take care of our customers and ensure they enjoy the service they receive from us. Our customers are our top priority and as such you will be a vital part of the team here.

Responsibilities

- Answering the telephone politely and in a positive way
- Taking customer orders in person and via the telephone
- Ensuring customers receive exactly the order they require by offering side-orders and informing them about current store offers
- Deal with customer service issues efficiently to ensure customer satisfaction
- Aid in other duties through the branch when required (e.g. cooking/cleaning)

Desirable Experience

Experience working in a pizza franchise environment is highly desirable

Required Experience

No experience necessary, full training will be provided.

Application

If you are interested in this role please visit our website and download an application form and then post it to us at the following address. Alternatively you can simply post your CV (with the name of the job role you are applying for).

PO Box 120
Pontyclun
South Wales
CF72 0BU